# BURTONSAFES

## **USER INSTRUCTIONS - PRIMO HOME SAFE**

### ABOUT THE LOCK

This lock requires a 3-6 digit code to open the lock. The safe also comes with an emergency override key. The key hole is located next to the keypad.

The lock can also have a master code programmed in case the emergency key is missing. The master code can only open the lock.



#### How to open the safe

- Enter a valid 3-6 digit user code (the factory default user code is '1234')
- Press the [LOCK] key
- The screen will display 'OPEN'
- Open the safe door

#### Incorrect Entry

- If an incorrect code has been entered the screen will display 'ERROR'
- After 4 incorrect entries, a penalty time of 15 minutes (factory default) or 30 minutes (if you have chosen this setup) will begin.
- The screen will display 'HOLD15' or 'HOLD30'. Pressing any key will show how long is remaining
- When the penalty time is over, try again

NOTE: you can change the penalty time in the keypad setup menu

#### How to close the safe

- Ensure that nothing is in the way of the bolts
- Close the door fully and press the [LOCK] key
- The screen will display [CLOSED]

#### How to change the user code

- Enter a valid 3-6 digit code (if you do not know your user code and have lost the emergency key enter the master code)
- Open the safe door
- Press the [CLEAR] key twice, the screen will display 'PROG'
- Enter [6][8] followed by the [LOCK] key
- The screen will display 'NEU'
- Enter a new user code (your new code must be the same number of digits as your previous user code)
- With the safe door still open, press the [LOCK] key
- The screen will display 'CLOSED'
- Test your new code while the door is open

#### How to change the master code

- Open the safe door with a valid user or master code
- Press the [CLEAR] key twice, the screen will display 'PROG'
- Enter the current master code (the factory default is '123456')
- The screen will display 'NEU'
- Enter a new 6-digit code for your master code; the screen will display 'AGAIN'
- Re-enter the new 6-digit code followed by the [LOCK] key to confirm
- The screen will display 'DONE'

NOTE: Do not change your master code to 751019

#### Setup options

You can customise certain settings on your keypad with your user code. To set your keypad you will enter a 6-digit code into the program settings. Read through the following setting options to decide how you want the keypad to function, then set up the keypad

- Digit I Code and beep settings
  - 0 = code will NOT be displayed on the screen. A beep WILL sound when you press each key
  - I = code WILL be displayed when typed AND when safe is opened/closed, a beep WILL sound when you press each key
  - 2 = code WILL be displayed when typed only. A beep WILL sound when you press each key

 $\mathbf{3}=\mathsf{code}$  will NOT be displayed on the screen. A beep WILL NOT sound

when you press each key

- 4 = code WILL be displayed when types AND when the safe is opened/ closed. A beep WILL NOT sound when you press each key
- Digit 2 The length of your code
  - 3 = 3 digits
  - 4 = 4 digits
  - 5 = 5 digits
  - 6 = 6 digits

Digit 3 - Penalty Time length

- 0 = there will be no penalty lockout time (not recommended)
- $I\,=\,After\,4$  incorrect entries there is a penalty time of 15 minutes
- 2 = After 4 incorrect entries there is a penalty time of 30 minutes

#### Keypad setup

Now you have chosen your settings you can set up the keypad

- Enter a valid 3-6 digit user code and open the safe
- Press the [CLEAR] key twice, the screen will display 'PROG'
- Enter the code '751019'
- The screen will display the current setup, enter the 3 digits you have chosen from the setup list i.e. [0][4][1] followed by the digits '300'
- Press the [LOCK] key
- The screen will now display 'EEEEE' enter the date in the format DD MM YY followed by the [LOCK] key
- The screen will now display 'EEEEEE' enter the time in the format HH MM SS followed by the [LOCK] key
- Enter your user code followed by the [LOCK] key, the keypad is now set up

NOTE: If you change the code length setting, after entering the date and time, follow the 'CHANGE USER CODE' settings from 'Press the [CLEAR] key twice' before you complete the last step of setup.

# Current supply / Battery change

- With the safe closed press the [LOCK] key
- If screen shows 'bA-HI' the batteries are fine
- If screen shows 'bA-LO' the batteries are low and need changing
- Open the safe and the battery compartment to change the batteries. Burton Safes recommend the Duracell brand.

#### Opening the safe with the override key

- Remove the plastic cover on the safe by the bottom of the keypad
- Insert the key into the lock. The key will only fit the lock one way do not force the key
- Turn the key clockwise to open the safe. If there is battery power the screen will display 'OPEN'
- After you have finished and closed the safe door, turn the key anti-clockwise to close
- Ensure you replace the plastic cover

#### Error codes

Every time an error code is shown, the keypad will beep twice.

ERROR = wrong code has been entered

- HOLD15/30 = 4 wrong codes have been entered, you are in a 15 minute or 30 minute penalty lockout time.
- ERROR I = Indicates that the bolts have failed to retract fully. Press lightly on the door to relieve the pressure and ensure they are not catching on anything and try again. If you continually get this error code, contact Burton Safes
- ERROR 2 = Indicates that the bolts have failed to close fully. Open the safe door and make sure that nothing is in the way of the bolts. Do not overfill your safe. Make sure you can close the safe door fully before trying again. If you continually get this error code, contact Burton Safes

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