



## Installation · Programming · Operating

Keep this manual safe for reference and future maintenance

Thank you for choosing the Yale HSA App Alarm kit. This simple to install system has been designed with the user in mind.

All the components are self contained and no wired connections are needed between the units. There is no need to damage the home decor, lift carpets or run cables.

You can install up to 20 accessories in this system. As well as extra Door/Window Contacts, PIR Motion Detectors and Smoke Detectors, you can add Key Fobs for added control convenience.

Regular testing and battery changes (when notified by the system) will ensure reliability and peace of mind.

There is no need to seek the services of a qualified electrician. The Hub is powered by an adaptor and all other components are powered by battery (all batteries included).

Some accessories are 'tamper' protected. Any unauthorised tampering with these items when the system is armed will result in the alarm being triggered.

For more information on this product and Yale Alarm Range visit **www.yale.co.uk** Consumer Support: yale.co.uk/help

The HSA App Alarm Kit does not support PIR Image / Video cameras, power switch or connection to Yale Smart Locks. This alarm system is NOT compatible with EF Series, AC Series & SR series accessories. Compatible with HSA accessories only.

## Contents

1. Location planning	2
2. Un-pack all the parts/Additional accessories	4
3. Initial set-up	6
4. Mounting accessories	8
5. Using the system	10
6. About your Alarm System	12
7. Using accessories	13
8. Changing the batteries	15
9. Troubleshooting	17
10. Specifications	19

#### **Recommended Installation Sequence**

We recommend you follow the simple install sequence, headings numbered 1-5.

Information and illustrations are subject to change within this document. Yale reserves the right to alter the specification and product design at anytime without notice. Yale® is a registered trademark. © 2019 ASSA ABLOY. All rights reserved.

Issue No: 1B

#### ASSA ABLOY

## **1** Location Planning

Work out the best places to locate the devices for maximum protection. Having chosen the locations do not mount at this stage.

## Home and Away Mode Planning

The Home Arming mode allows the premises to be part armed so that no one can get inside without warning the occupier, yet the person already inside the house can move freely without triggering the alarm. For example the downstairs of a house can be armed while upstairs can be disarmed allowing the user to go to bed without causing an alarm. If this feature is to be used, then it should be planned now, before installation.

Decide what areas can be occupied when in Home Arming mode, the sensors for these areas should have its attribute set to "Home Omit" (see page 10 and 12); and the sensors activated on the path to access the Key Pad should be to be set to "Home Access".

## **Operating Range**

All devices must be within 30 metres of the Hub and must not be mounted on or near large metal objects. Avoid obvious sources of electrical interference such as fridges and microwave ovens.

## **Tamper Switches**

When mounting devices ensure that any tamper switches close fully. On uneven surfaces it may be necessary to place packing behind the switch for reliable operation.

## **Extend the System**

Extend the system in the future to increase your security or as your needs change.

For example, add extra PIR Motion Detectors and extra Door/Window Contacts. You can add upto 20 devices.

## **Choosing Location**

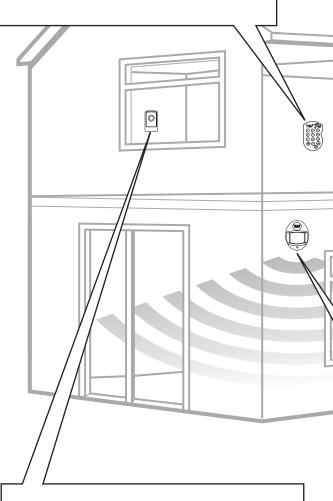
To minimise interference, avoid locating devices close to metal framework, glass, electrical appliances (especially wireless devices) and electric cables.

Please note that the presence of high density material (metal, glass etc) in the transmission path will significantly reduce the wireless transmission range.

#### Key Pad

Key Pad is ideal for use in bedrooms or at the top of a stairwell so the ground floor can be armed when going to bed for the night, or, at a side or back door for alternative entry point.

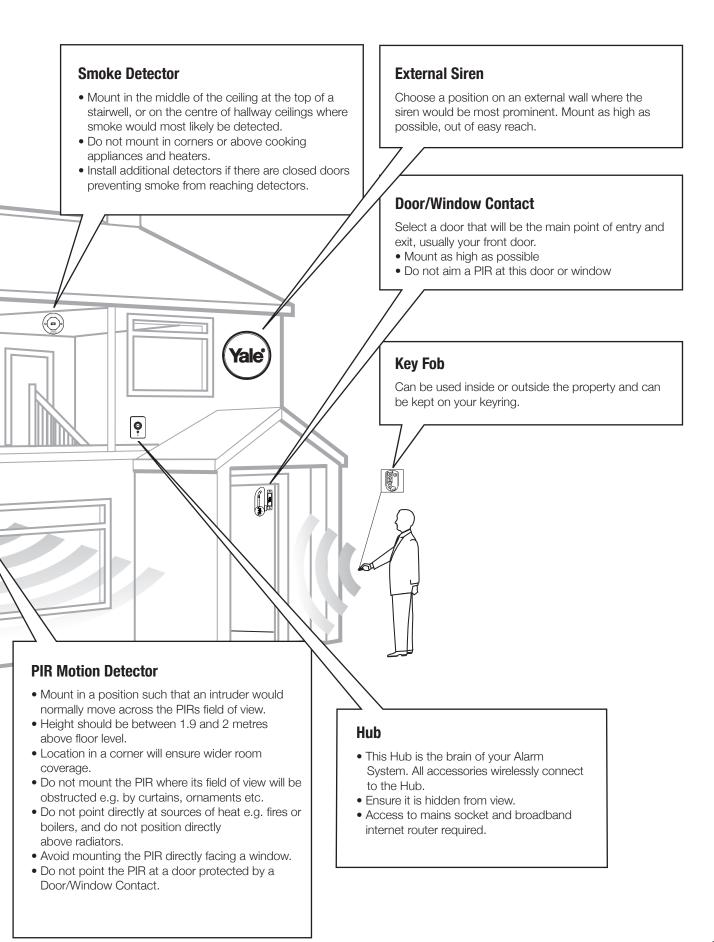
- Mount at chest height for ease of use
- Designed for indoor use only
- Key Pad should be accessible from a protected entry/exit point
- Ensure that the Key Pad is not visible from the outside of the premises.



#### **Panic Button**

The Panic Button provides extra protection for you and your family. When help is needed the Panic Button can activate your alarm immediately - even when the system is disarmed.

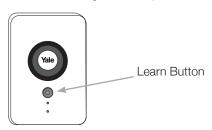
- Mount at chest height for ease of use
- Mount on flat wall surface
- Designed for indoor use only
- Out of reach of children
- Hidden from view while easily accessible.



# 2 Unpack all the parts

## Hub

 Unpack the kit content on a table. Remove the mounting plate (if fitted) from the Hub by sliding plate downwards. A power adaptor is supplied that plugs into the main wall socket and Hub. Plug in the power adaptor and connect the Hub to your internet router using the cable provided.



- 2. In addition to the adaptor, there is a rechargeable battery inside the Hub that serves as a backup in case of a power failure. A fully charged battery can provide backup standby power for a period of approximately 2 hours. It takes approximately 72 hours to fully charge the battery. The battery must always be turned on.
- **3.** Remove the rubber battery switch cover and locate the battery switch. Switch ON the internal battery and replace the rubber cover.

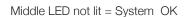
#### Hub LED's

Top LED Green = Linked to the Server/Internet

Top LED not lit = No link to the Server/Internet

Top LED flashes = Hub in learn mode

Middle LED Yellow = System Fault Further details can be found in the App



Bottom LED solid red = System Armed Bottom LED flashing red = System part Armed Bottom LED not lit up = System Disarmed

## **External Siren**





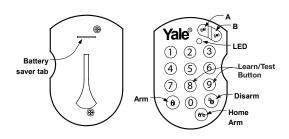
#### WARNING

The Siren is very loud, be prepared! Take care not to activate the Siren tamper switch unnecessarily.

• Remove the cover by unscrewing the single screw located on the lid. Power switch to ON position.

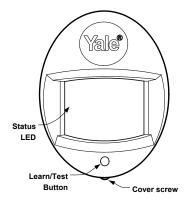
## Key Pad HSA6080

Pull out the plastic battery saver tab at the back of the Key Pad. This will activate the batteries.



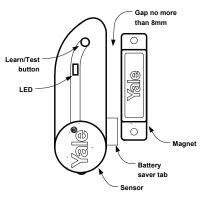
## **PIR Motion Detector HSA6020**

Pull out the plastic pull tab on the back of the PIR. This will activate the batteries.



## Door/Window Contact HSA6010

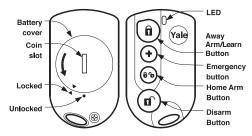
Pull out the battery saver tab on the side to activate the battery.



## **Additional Accessories**

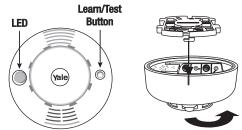
#### Key Fob HSA6060 (Sold Separately)

- 1. Open the battery compartment using a coin by turning cover in the direction of the big arrow so the small arrow is next to round dot.
- 2. Insert CR2032 battery (supplied) and replace cover.



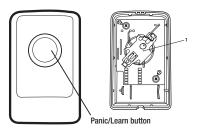
### Smoke Detector HSA3070 (Sold Separately)

- 1. Remove the cover and insert four AAA batteries (supplied)
- **2.** The Smoke Detector will now enter into self-calibration mode for 10 minutes. It will resume normal operation after this period.



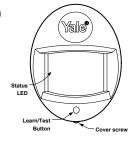
### Panic Button HSA3045 (Sold Separately)

Remove the cover by loosening the fixing screw and insert the CR2032 battery (supplied) as shown (1). Please ensure you observe battery polarity and insert the battery under the two tabs and click into place (see image on page 16)



## **PET Friendly PIR Motion Detector**

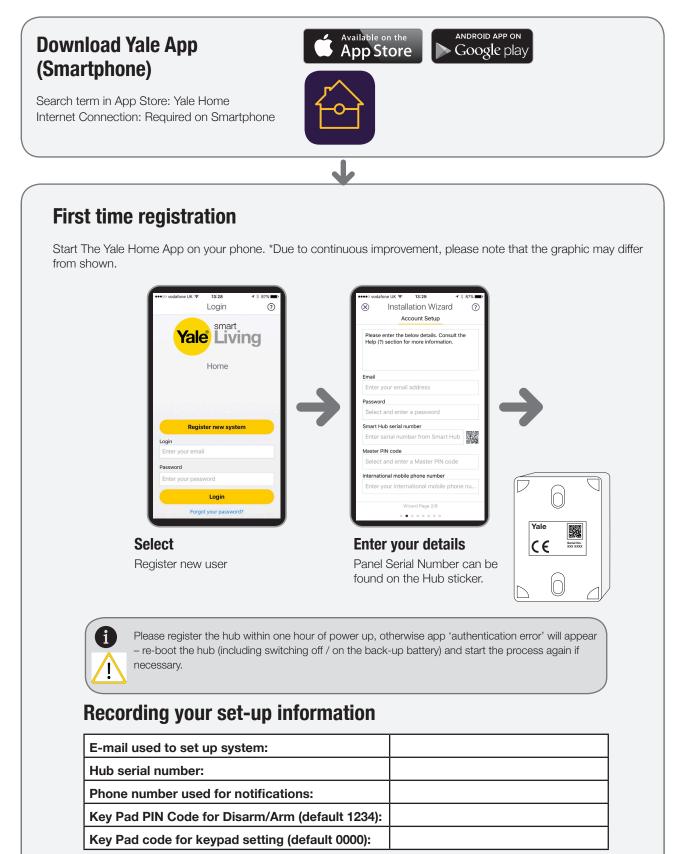
HSA6021 (Sold Separately)



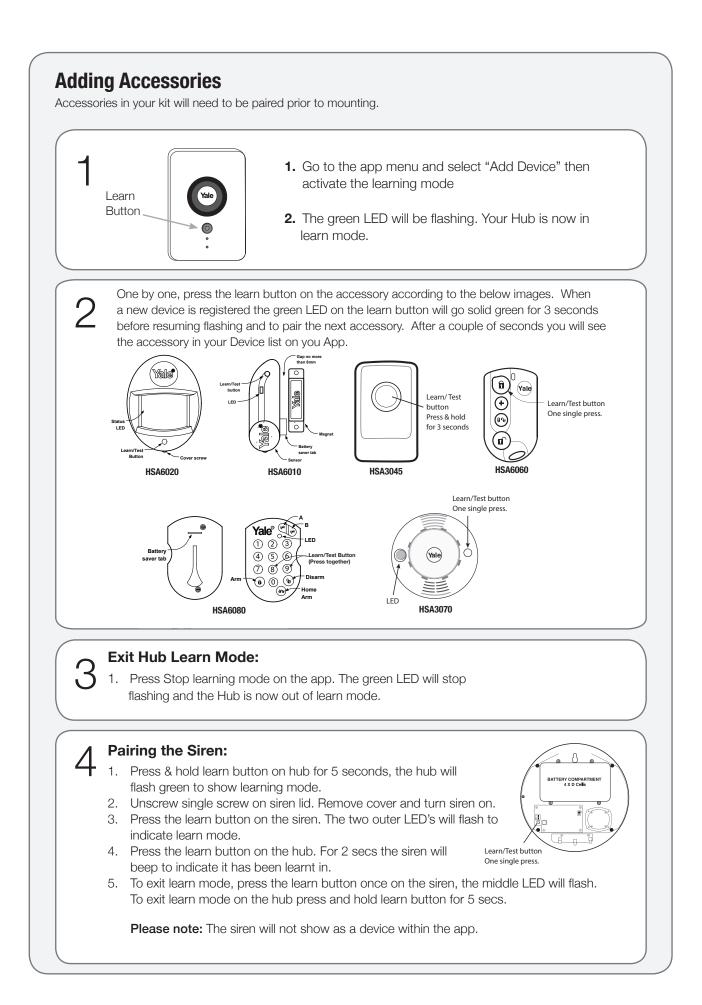
This pet friendly accessory will activate the alarm when large motion is detected. Ideal for homes with one small pet (less than 25kg). Please note when used with large pets there is an increased possibility of false alarms. In these scenarios use a Door/Window Contact to protect the area instead.

# 3 Initial set-up

Please ensure all devices are powered and operational at this point.



Make sure you keep this manual in a safe and convenient place for future reference.



## **1** Mounting Accessories

## Mounting the Hub

The Hub can be free standing, either vertically or horizontally on a flat surface with access to mains socket and broadband internet router.

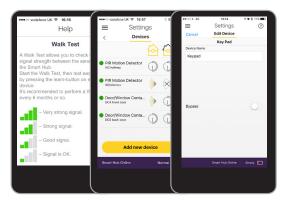
It is also suitable for wall mounting. Using the two holes on the mounting back plate, mark the position of the holes. Drill two holes and fix with the screws and plugs provided. Hook the Hub onto the plate.

## **Check Accessories Range**

Find a location where the device is to be mounted, see section "Location Planning" for suggestions.

Before proceeding to mount the devices physically, check that the Hub will receive the system radio transmissions by doing a simple radio range test.

Go to the app menu, select Settings > Alarm Settings > Test then select "Walk Test".



Hold the accessories in the desired location and press the Test/Learn button (see below) on the accessories.

• KEY PAD: Press button 8 + 9 together for 1 second.

• ALL OTHER accessories. Hold the accessories in the desired location and press the test button for 1 second

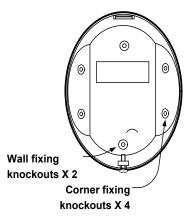
If the sensor signal reached the Hub, it will show up on the app screen.

When you are happy that all your accessories can communicate with the Hub, please proceed to mounting the accessories.

Note: Siren does not have a range test and will not appear in the app device list. To test, arm/disarm the system. If the siren beeps/flashes, a signal is being received successfully.

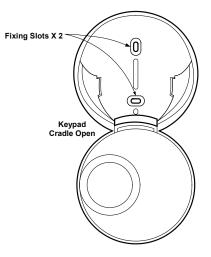
## **PIR Motion Detector**

- 1. Open the PIR by loosening the bottom screw. Knock out the relevant holes on the base where the plastic is thinner. The center 2 knockout holes are for flat wall mounting while the 4 side holes are for corner mounting.
- **2.** Drill holes into the wall using the knockout holes on the base as a template.



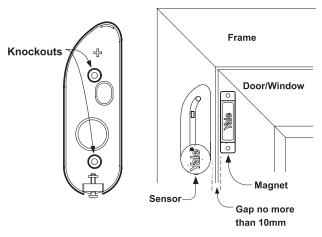
- **3.** Fit wall plugs and secure the PIR base with the screws provided.
- **4.** Fit the PIR back together and tighten bottom screw, the PIR installation is complete.

## Mounting the Key Pad



- **1.** Knock out the fixing holes. Drill holes into the wall using the fixing holes as a template.
- **2.** Fit wall plugs into the wall and fix back cover with the screws provided. Fix front of the Key Pad onto the back plate.

### Mounting the Door/Window Contact



Note: The Door/Window Contact and magnet can be changed round as long as there is no more than a 10mm gap.

- 1. Find a location on the door/window where you would like the device to be mounted. The sensor should be on the frame while the magnet should be on the door/ window. Once mounted make sure the tamper switch spring is fully depressed.
  - The gap between the magnet and sensor should be no more than 10mm when closed (maybe shorter depending upon the actual environment). Simply test to see whether the magnet is in range of the sensor: hold the magnet and sensor in place and then pull them apart. If the sensor LED lights up it implies the two items are within range.

## Mounting using adhesive pads

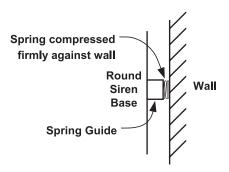
Clean the mounting surface with a suitable degreaser agent. Please note that some surfaces may be unsuitable for this mounting method. Please use screw mounting in these cases.

### Mounting using screws & wall plugs

Loosen the bottom screw and open the door/window contact. Knock out the holes on the base as shown. Drill holes into the mounting surface using the holes in the knockouts on the base as a template. Fit wall plugs (if required) and secure with the screws provided.

### **Mounting the External Siren**

Ensure the tamper spring is fully compressed when the siren is mounted. If there is a gap, pack with a suitable spacing material.



- **1.** Using the large screws and wall plugs provided, screw the Siren onto the wall through the 4 mounting holes on the Siren base.
- 2. Fix the Siren cover with the securing screw.

## **Mounting the Panic Button**

- **1.** Break through the knockouts (where the plastic is thinner).
- **2.** Using the holes as a template, drill holes in the surface and insert wall plugs if fixing into plaster or brick. Screw the rear case to the wall. Replace the cover and tighten the screw.

## **Mounting the Smoke Detector**

- 1. The base has two mounting slots. Using the slots as a template, drill holes and insert the wall plugs if fixing to plaster. Screw the rear case to the ceiling using the screws provided.
- 2. Replace the main unit onto the bracket.

Display extreme caution when using ladders or steps, please follow manufacturer's instructions. Be careful when using hand and power tools and follow the manufacturer's guidelines when using them. Take care that the correct tools are used. Wear goggles or protective clothing where required. The Siren is extremely loud, please ensure to retreat to a safe distance before testing.

# 5 Using the System

Note! The PIR Motion Detector has a built in battery save mode. After detecting motion, they will wait for one minute without motion before sending any signals to the Hub. This saves battery power.

## **Changing your Key Pad PIN**

The Pin code has been set during the app set up wizard. You can modify the existing PIN code using the app.You can set up to 10 sets of 4 digit

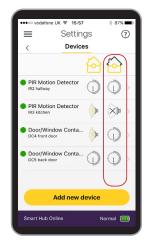
Go to app menu Settings > Alarm Settings > Key Pad PIN code settings

••ooo vodafo	ne UK 🗢 15:40	* 89	% 🔳
≡	Settings		?
<	PIN codes		
	es defined for the Key ed names	Pad ar	nd
1 ;	a.n.other@gmail.co	n	>
2			>
3			>
4			>
5			>
Smart Hub	Online I	Normal	

### Setting up Home Arm Mode

The Home Arm Mode allows the home to be partially armed so that no one can get inside without first disarming the system. However, the person inside the house can move freely around without triggering the alarm. Home mode is usually used to protect the ground floor when you are upstairs in bed.

To enable Home Arm, you need to choose **the sensors to be ignored** whilst in this mode. It would typically be the bedroom PIR Motion Detector etc if you want to arm your system during the night. These sensors should be set to Home Omit in order to be ignored during Home Arm Mode. If you wish to trigger an alarm count down with a sensor during Home Arm Mode, allowing you time to disarm the alarm when coming home, please select the mode: Home Access.



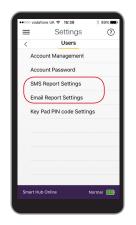
•••o vodafone U	IK 🗢 15:57	3	87% 🔳			
≡	Settings		?			
Cancel	Edit Device					
PIR Motion Detector						
Device Name						
IR3 kitchen	1					
Device Mode						
Burglar		Ô	$\Theta$			
Home Omit	t		$\otimes \mathbb{P}$			
Home Acce	ess					
Bypass			$\overline{\bigcirc}$			
Smart Hub Onli	ine	Norm	ial 🎹			

### Adding alert email/SMS

You can add/delete email and SMS phone numbers for alert during alarm condition. Only burglar events will be reported via SMS, while you can choose to have ALL events (or Burglar only) reported via email.

You can receive 50 SMS messages free. After these 50 we reserve the right to charge for additional SMS messages.

Hint: our report email will use the email address of: report@yalehomesystem.co.uk Save this email address as your VIP (Apple iOS) or Priority (Android) email and assign a special ringtone to it.



## Using the Key Fob or Key Pad

#### Away Arm & Home Arm

Press the Away Arm/Home Arm key on the Key Fob or Key Pad.

If the orange LED is illuminated on the hub this indicates a fault in the system. This could be low battery, tamper not depressed or battery on the hub not on. If the orange light is on you have to press the arm button twice on either the keypad/key fob to arm the system.

#### Disarm

Press the disarm key on the key fob or press the disarm key followed by a PIN on the Key Pad.

## 6 About your Alarm System (Default Settings)

### All accessories are pre-set to "entry" mode.

When the system is first armed, users will have 30 seconds to exit the building. If the system is already armed, triggering any sensors will cause an entry countdown to begin.

To change the mode on accessories, please see App menu Settings > Alarm Settings > Devices -> choose each device to change .

- **Burglar** Instant Alarm upon activation in both Away and Home Mode
- Home Omit No activation under Home Mode, but will in Away Mode.
- Home Access Give 30 sec. delay when activated under Home Mode, Instant Alarm upon activation in Away Mode
- Entry Zone Upon activation gives a 30 sec. delay in both Away and Home Mode.

To change the exit and entry timer, please enable via App menu Settings > Alarm Settings > System Settings > Full Armed or Part armed

When the alarm is triggered, the system will send an email, push notification and SMS to alert the owner.

The network traffic condition will determine how quickly the user is alerted. There may be a noticeable delay should the third party email/SMS gateway become congested.

The siren will ring for 10 minutes. To change this to 4 minutes change dipswitch 3 (located inside the siren) to on position. Off position is 10 minutes.

Please note: the following features are shown in the app but are not supported for this alarm system:

- Comfort LED
- Supervision
- Chime

## 7 Using Accessories

To provide additional flexibility and protection you can add extra Key Fobs, Key Pads, Panic Buttons and Smoke Detectors. These are available separately from this kit.

## Adding Accessories to your System

(See page 7)

## Using your Key Fob

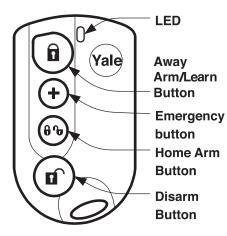
- The Key Fob can be used to Away Arm, Home Arm, and Disarm the system using the buttons as shown.
- An emergency alarm can be activated by pressing the emergency button for 3 seconds until LED stops flashing.
- An emergency alarm can only be stopped by using the Key Pad.

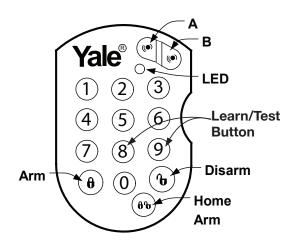
### **Key Pad**

#### **Key Pad Initialisation**

If you purchase a Key Pad as an extra Key Pad, you will need to initialise it prior to use with the Hub.

- **1** Press 'Panic button A' followed by factory default Key Pad code '0000'.
- **2** The LED will now flash slowly indicating it is in test (programming) mode.
- **3** Press 'Panic button A' followed by the '7' key to set the Key Pad into Hub system mode (also known as slave mode).
- **4** Quit test mode by pressing the disarm key twice. The Key Pad code and Mode setting has been completed.





## 7 Using Accessories (cont.)

## **Using your Key Pad**

- The Key Pad can be used to Away Arm and Home Arm the system using the buttons as shown.
- The system is disarmed by pressing the disarm button followed by your PIN code.
- An emergency alarm can be activated by pressing the panic A and B buttons simultaneously. Deactivate panic event by pressing the disarm button followed by your PIN code.
- If there is a system fault, you will need to press the Arm/ Home Arm button for a second time to "force arm" the system.

## **Using your Smoke Detector**

#### **Smoke Detection**

When smoke is detected the device will activate for a minimum of 10 seconds with a two tone alarm and flashing LED. The Detector will send a radio signal to the Hub. You will then be notified via a push notification, SMS and email .

• Pressing the test button when in an alarm condition will silence the alarm for 10 minutes. It will automatically resume smoke detection again after this period.

#### Testing

• Smoke Detector testing should be done on a regular monthly basis. Pressing the test button will make the LED flash, the audible sounder chime and will send a radio test signal to the Hub when the button is released. If nothing happens after pressing the test button, it indicates the batteries will need changing.

#### Recalibration

• The Smoke Detector might need recalibrating after time to ensure it is working at its optimum. This is done by pressing and holding the test button until the LED flashes and beeps after 10 seconds. The Detector will then start its self calibration routine.

## **Using your Panic Button**

#### Activate an Alarm

• Press and hold the red button for at least 3 seconds. The LED will light momentarily and the alarm will be activated.

#### Silence an Alarm

- 1. Press and hold down the red button for 10 seconds. The LED will light momentarily for a second time and the alarm will be silenced.
- **2.** Please note that silencing the alarm with the Panic Button does not reset the system. If the alarm is armed prior to activation, the system will re-arm after being silenced with the Panic Button.
- **3.** The system will require a reset at the Hub after being silenced with the Panic Button.

# 8 Changing the Batteries

Always use correct type of batteries as replacements because any other battery can cause problems with the operation of the system. Ensure the correct steps are taken when changing batteries in tamper protected devices.

## **Low Battery Indication**

The App will display the low battery message under the actual device.



When a device first shows the low battery signal it has enough battery capacity to operate for a further month before batteries completely run out.

#### **Door/Window Contact Battery Change**

When the battery is low the LED will light up when the door/window is opened. The battery is changed as follows:

- **1.** Ensure the system is disarmed.
- **2.** Loosen the case screw and remove the Door/Window Contact from the base to reveal battery.
- 3. Using a screwdriver gently lever out the old battery.
- **4.** Insert new CR2032 coin cell battery with the + side uppermost. See picture on page 16.
- **5.** Press battery into holder firmly with finger and thumb until a click is heard.
- **6.** Refit sensor on base and tighten bottom case screw. Switch tamper protection back on.
- Door/Window Contact case tamper conditions are also indicated by a lit LED, check the tamper before changing the battery.

#### **PIR Motion Detector Battery Change**

When the battery is low the LED will flash when any motion is detected. The batteries are changed as follows:

- 1. Ensure the system is disarmed.
- **2.** Loosen the case screw and remove PIR from base to reveal the batteries.
- **3.** Insert new batteries observing correct polarity. (Note: PIR Motion Detector takes 3x AAA alkaline batteries. The PIR LED will flash for 30 seconds while initialising.
- 4. Refit PIR on base and tighten bottom case screw.
- Ensure tamper spring is fully depressed when re-fitting the PIR to the back case. If this has not been done correctly this will be indicated by a flashing LED on the PIR.

#### **External Siren Battery Change**

When the batteries start getting low the Siren will produce a series of audible pips and flashes during arming and disarming.

- **1.** Ensure the system is disarmed.
- **2.** To disable the tamper on the siren on the key pad press, panic button A, followed by PIN code, panic button A, number 2 disarm x 2
- 3. Remove single screw on siren cover.
- **4.** Replace the batteries with 4 new Alkaline D cell batteries.
- 5. Turn siren back on, the siren will beep and flash.

**Warning:** After the batteries have been inserted, the tamper will become active after one hour. Please replace the cover back onto the Siren quickly.

• Siren case tamper conditions are also signalled by a series of beeps when the system is armed but not when the system is disarmed (low battery warning produces a series of audible pips when armed and disarmed), take care not to confuse the two different conditions.

## **8** Changing the Batteries (cont.)

#### **Key Fob Battery Change**

When the battery is low the LED will glow dimly when any key is pressed. The battery is changed as follows:

- **1.** Using a coin turn the battery cover anticlockwise to the unlocked position and remove cover and battery.
- **2.** Insert new CR2032 coin cell battery with the + side uppermost.
- 3. Replace battery cover.

Press any key and check that the LED lights. If the LED lights the new battery installation is successful.

#### **Key Pad Battery Change**

When the battery is low the LED will flash when any key is pressed. The battery is changed as follows:

- 1. Ensure the system is disarmed.
- **2.** Unscrew the two Key Pad case screws and remove Key Pad back to reveal battery.
- 3. Using a screwdriver gently lever out the old battery.
- **4.** Insert new CR2032 coin cell battery with the + side uppermost. (See picture below).
- **5.** Press battery into holder firmly with finger and thumb until a click is heard (see picture below).
- 6. Press a number key and check that the LED lights. If the LED lights the new battery installation is successful, screw the Key Pad case back on and the battery change is complete.

#### **Panic Button Battery Change**

When the battery is low the LED will glow dimly when the button is pressed. The battery is changed as follows:

- **1.** Loosen the bottom case screw and take button cover off base.
- 2. Insert the new CR2032 coin cell battery with the + side uppermost (see picture below)
- 3. Replace button cover.

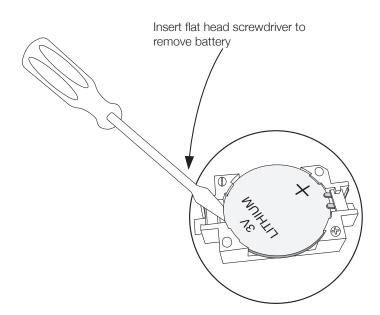
Press the button and check that the LED lights. If the LED lights the new battery installation is successful.

#### **Smoke Detector Battery Change**

When the battery is low the LED will flash accompanied by a low volume beep once every 30 seconds.

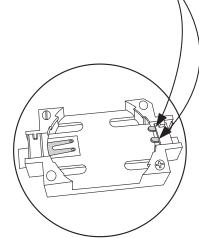
- **1.** Rotate Smoke Detector anti-clockwise to detach from base bayonet fixing.
- Insert new AA alkaline batteries, taking care to observe polarity and wait 15-20 minutes for the Smoke Detector to recalibrate itself, indicted by a rapidly flashing LED.
- **3.** Replace Smoke Detector on base and rotate clockwise to lock.
- **4.** Press the test button and check that the LED lights and the sounder chimes to confirm the new battery installation is successful.

## Battery Removal and Insertion. Door/Window Contact Key Pad and Panic Button



#### IMPORTANT

Insert the battery under the two tabs and click into place.



# <u>**9**</u> <u>Troubleshooting</u>

## **External Siren**

#### Siren produces a 3 second alarm when disarmed

• There has been a previous alarm and there might be an intruder still in the premises.

## Siren produces a series of audible beeps when armed or disarmed

- If the Siren produces a series of pips when **arming and disarming** this indicates low batteries.
- If the Siren produces a series of beeps **only when arming** this indicates a tamper fault. Check that the Siren cover is firmly secured and the tamper spring on the back of the Siren is fully depressed when in contact with the wall. If not use suitable packing material to fill the gap (refer to page 9 for diagram).

## Siren produces an interrupted tone when sounding an alarm

• The Siren has low batteries. Change batteries with new

alkaline replacements (see page 15).

#### Siren does not respond to Arming or Disarming

- Siren batteries are completely exhausted. See instructions for changing batteries on page 15.
- Siren not learnt-in. If Siren produces a tamper alarm when the cover is removed and Siren is OK, learn-in the Siren (see page 7).
- Siren is not in range of the Alarm Hub.

## If you experience a problem with adding the External Siren to you Alarm system

- Ensure the dip switch positions are as shown in the diagram. If the switches are in the wrong position, please change accordingly
- After changing the dip switch, turn off the power for 30 seconds, then turn the power on again for the changes to take effect.



### PIR Motion Detector

#### PIR does not respond to motion

magnet is not greater than 10mm.

**Door/Window Contact** 

change the battery (see page 15).

(see page 15).

when jumper is in the test position

**Door/Window Contact LED lights up** 

• Batteries are low or the tamper switch has been disturbed. Check that the tamper switch spring is making contact with

the mounting surface. If the tamper switch is OK, please

Door/Window Contact does not respond to opening

• The magnet is too far away from the Door/Window Contact.

Check that the gap between the Door/Window Contact and

Batteries are completely exhausted. Change battery

• Previous motion has triggered the PIR sleep timer and is preventing subsequent motion detection. Arm the system and vacate protected area for at least 90 seconds before testing. By pressing the learn/test button the PIR LED will light up and detect motion for the first minute.

#### **PIR Motion Detector is slow to respond**

• This is normal, the PIR Motion Detector has sophisticated false alarm filtering that will filter out random fluctuations and responds to genuine motion across field of view, it is less sensitive walking directly towards it.

#### **PIR Motion Detector gives false alarms**

- Check pets have no access to the protected area.
- Check that the PIR Motion Detector is not pointed at sources of heat or moving objects, e.g. fluttering curtains.
- Check that the PIR Motion Detector is not mounted above convector heaters or pointing directly at windows.

# <u>**9**</u> Troubleshooting (cont.)

#### **PIR Motion Detector LED flashes**

• Batteries are low or the tamper switch is disturbed. Check that the tamper switch spring is making contact with base. If the tamper switch is OK, change batteries with new AA alkaline replacements (see page 15).

## PIR Motion Detector does not respond to movement

• Batteries are completely exhausted. Change the batteries with new AA alkaline replacements (see page 15)

## **Hub LED**

Top LED solid Green = Linked to the Server/Internet

Top LED not lit up = No link to the Server/Internet

Top LED flashing = Hub in learn mode

Middle LED solid Yellow = System has Fault. Further detail will be found in the Yale App

Middle LED not lit = OK

Bottom LED solid red = System Armed Bottom LED flashing red = System Part Armed Bottom LED not lit up = System Disarmed

## **Consumer Support Helpline**

Should you have any questions or experience a problem with your Alarm Kit, please visit **Yale.co.uk/help**.

# 1) Specifications

## All devices

#### **Environmental Conditions**

-10°C to 40°C, relative humidity 70% noncondensing for all units except the external Siren. Siren: -20°C to 50°C, relative humidity 95% noncondensing

#### Radio operational range

30m in a typical domestic installation, range can vary depending on building construction, device positions and RF environment

Housings ABS/polycarbonate

## Hub

Siren Output no built in siren Zones 20 radio devices Radio system 433MHz Power supply Plug top adaptor type, input 230VAC 50Hz, output 9VDC, 1A, tested to EN 60 950 Rechargeable battery Ni-MH, 4.8V 300mAH, charge time 72hrs, standby time 2hrs

## **External Siren**

Siren Output 104dBA sound pressure @ 1m minimum Radio 433MHz FM Power supply 6V, 4 x D alkaline batteries.

## **PIR Motion Detector**

Alarm processing Microprocessor controlled dual edge sequential pulse count with pulse length discrimination Radio 433MHz FM Power supply 4.5V, 3 x AAA alkaline batteries.

Motion Detector range 12 metres 110°

## **Door/Window Contact**

Radio 433MHz FM Power supply 3V, CR2032 lithium coin cell battery

## **Smoke Detector**

Radio 433MHz FM Power supply 4 x AAA alkaline batteties Tested to EN54

### **Key Fob**

Radio 433MHz FM Power supply 3V, CR2032 lithium coin cell battery.

### **Key Pad**

Radio 433MHz FM Power supply 3V, CR2032 lithium coin cell battery.

### **Panic Button**

Radio 433MHz FM Power supply 3V, CR2032 lithium coin cell battery.

Special notes on compatibility:

This alarm system is NOT compatible with EF series, AC series and SR series accessories. This alarm system is only compatible with HSA alarm accessories. Please note the prefix "HSA" on the front of the part number to indicate compatibility.

The phone feature and remote notifications require our central server. Yale reserves the right to charge for this service in the future. We would contact individual users via e-mail should this situation change.

In the event of server disconnection, the alarm system will continue to function (arm/disarm) using the supplied Key Pad accessory.

The smart phone feature requires our central server. Yale offers no guarantee on the availability of our server. Yale cannot guarantee limitless availability of our free server. We would contact individual users via e-mail should this situation change. Alarm Notification functions must only be used with people who have consented to being contacted by the system. Information and illustrations are subject to changes within this document. Yale reserves the right to alter the specifications and product design at any time without notice.



Hereby, ASSA ABLOY Ltd., School Street, Willenhall, West Midlands, England WV13 3PW declares that the radio equipment type B-HSA6600, B-HSA6610 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: www.yale.co.uk/declaration-of-conformity.



WEEE Note: Waste electrical products and batteries should not be disposed of with household waste. Please recycle where facilities exist. Check with your local authority or retailer for recycling advice. Issue No: 1B

THE YALE BRAND, with its unparalleled global reach and range of products, reassures more people in more countries than any other consumer locking solution.

THE ASSA ABLOY GROUP is the world's leading manufacturer and supplier of locking solutions, dedicated to satisfying end-user needs for security, safety and convenience.

